

# 2023 Employee Voice Survey

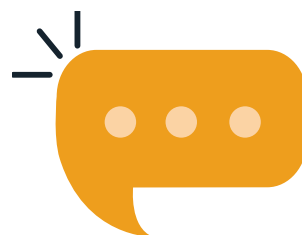


## Meaningful Change Starts with **YOU!**

**SURVEY LIVE**  
**JUNE 30TH - JULY 17TH**

In addition to the MicroPulse surveys, Asante will be conducting a full census survey aimed at providing an opportunity for employees to anonymously present their perspective on the organization. Responses are collected for system entities and leaders with at least five direct reports at:

- Asante Rogue Regional Medical Center
- Asante Three Rivers Medical Center
- Asante Ashland Community Hospital
- Asante Physician Partners
- Asante Corporate/Foundation



**Employees will receive an email invitation from Press Ganey containing their unique survey link.**

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### When taking the survey consider the following:

**Confidential** = Your name is not linked to your survey answers.

**Organization** = The entity for which you work.

**The person I report to** = This is your direct supervisor; the person who conducts your performance evaluation.

**Work unit** = The group you work with regularly; typically reports to the same manager.

**Employees** = The people who work for Asante

**Questions? Contact your manager.**

# 2023 Employee Voice Survey FAQ

The annual employee voice survey will be conducted by Press Ganey June 30th - July 17th

## Q. How long does the survey take to complete?

A. Approximately 15 minutes. You can take the survey any time between June 30th through July 17th. If interrupted, hit "save" and you will be able to continue where you left off.

## Q. Why should I take the survey?

A. It is the single best collective approach for staff to tell management what is working well and what needs improvement. We know that engaged employees provide great care which in turn creates satisfied patients.

## Q. How can I be sure my responses are confidential?

A. Press Ganey emails each employee a unique survey link to ensure the survey is taken only once. Please be assured that the anonymity and confidentiality of your responses are protected and no one at Asante will ever see individual answers.

## Q. Who do I call if I lose the email invitation or can't access the site?

A. If you can't locate your survey invitation from Press Ganey, a reminder email will be sent to you and will include your unique link. For survey support, contact the support line at [hdesk@pressganey.com](mailto:hdesk@pressganey.com) or call (800) 849-2292, option 1. If you get a voicemail, leave your name and contact information and a Press Ganey representative will return your call.

## Q. Why didn't I receive an email to participate in the survey?

A. You will receive a survey invitation if you were hired before May 21st. If you were hired before that date, make sure you don't delete your email from Press Ganey or report as phishing.

## Q. What will be done with survey feedback?

A. The feedback is intended for you and your team to use as a guide in creating action plans to improve upon your department/unit. All employees will have an opportunity to review their entity results when the reports are finalized.

**"Stand up  
and be  
heard.  
Everyone  
has a  
voice.  
Every voice  
has value."**