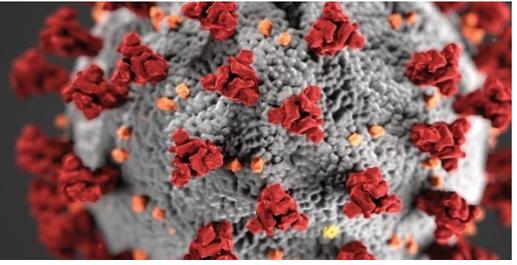


# COVID-19



## App-based entrance screening FAQs

### **When will the screening app be available for health attestation and QR code scanning?**

The app is available for downloading now through Google Play or Apple apps. Search for the “Now Mobile” app from ServiceNow. [See download and login instructions »](#)

In-person screeners will continue to be stationed at multiple hospital entrances for one more week. After that they will be reduced to only one entrance per hospital.

### **What happens if the employee does not have a smartphone?**

They will continue to sign in with a screener at a hospital entrance or sign in on contact tracing log books at Asante’s outbuildings.

### **Are employees required to scan in and out multiple times per day?**

No, employees are asked to scan in just once per day at the entrance they use most often.

### **Will visitors need to use app-based screening?**

No, this app is only for Asante employees, contractors, vendors, partners or anyone in the Asante active directory so we may trace and report attestations. If the person has an Asante badge they are in the directory.

### **How will we know how to scan the QR code?**

Employees and others will be assigned a mandatory ALEC module on Oct. 28. This training will provide the most detailed instructions for downloading and using the app.

Printed versions of the [tip sheet](#) will be available at most front entrances with the screeners or at the front entrance desk area.

## **What happens with the wrist bands?**

They will no longer be used.

## **Will masks still be available?**

Masks will continue to be available at locations where they were previously provided. When the app is used to scan the QR code it will also ask users to select if they are using a personally provided mask or taking one from the mask dispenser.

*For technical issues please contact the ITS Help Desk at (541) 789-4141.*